

Refund & Cancellation Policy

Anyone who purchases our services via the web site www.apply2university.com, email, telephone or in person, agrees to adhere to the following refund and cancellation policy.

Fees are invoiced and payments are taken prior to the commencement of services. If a client wishes to cancel our services after this stage, the client must give **apply2university** at least 7 days' notice for a full refund prior to our services commencing. If a client cancels within the 7-day period, the full fee must be paid to **apply2university**.

apply2university is purely an advisory service. The information and support we offer should be taken in that context. **We cannot guarantee** an applicant a place at any university and cannot be held liable for any applicant's unsuccessful application. Although we strive to ensure the accuracy of our information, we cannot guarantee it and **apply2university** accepts no liability if the information it provides proves to be incorrect, or if an applicant acts differently to how he or she would have acted without the services of **apply2university**.

If a client has booked a consultation to take place outside of the UK, we require at least six weeks' notice for cancellation of the appointment in writing, and any outstanding travel costs must be paid for.